

Basis + GWI

5 Must-Know Insights for Brands Preparing for the Holiday Season

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Stricter budgets, but higher spending overall (3)

Retailer boycotts are becoming behavior, not just belief

5

Shopping events matter less so timing is more personal

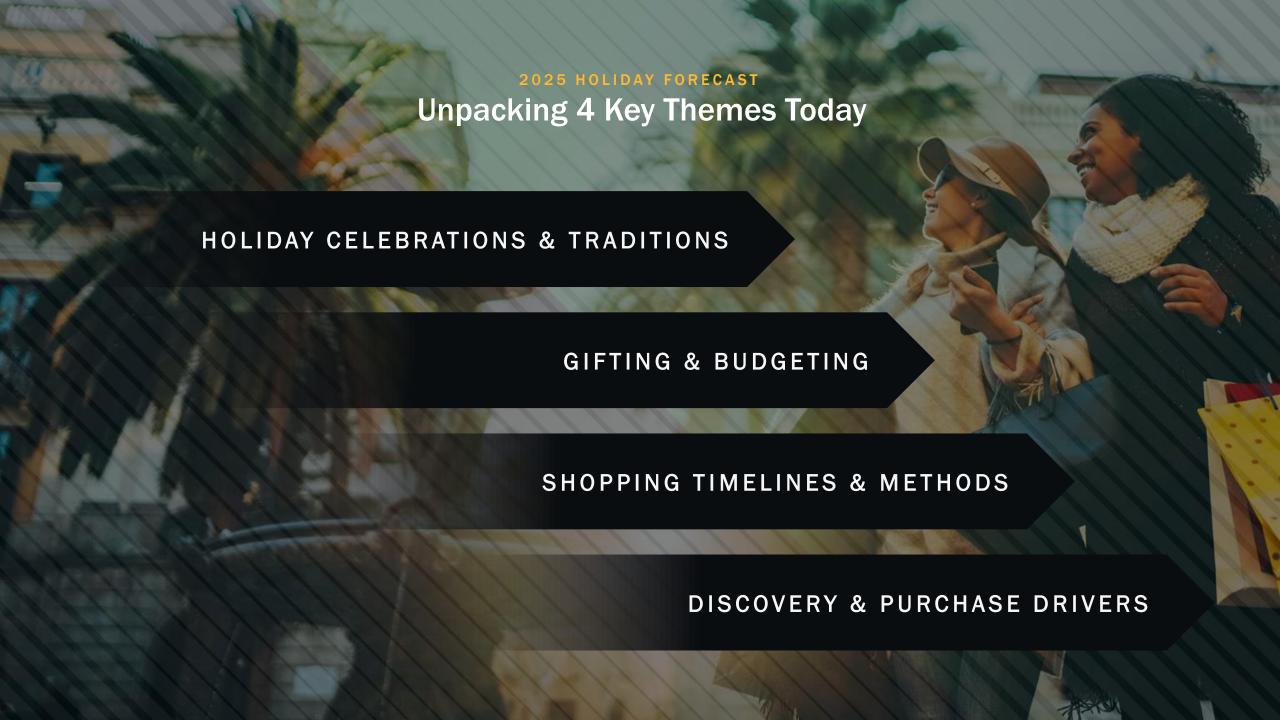
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The new administration is shaping mindsets

4

Search and social are gaining ground in discovery





Key Themes

HOLIDAY CELEBRATIONS & TRADITIONS

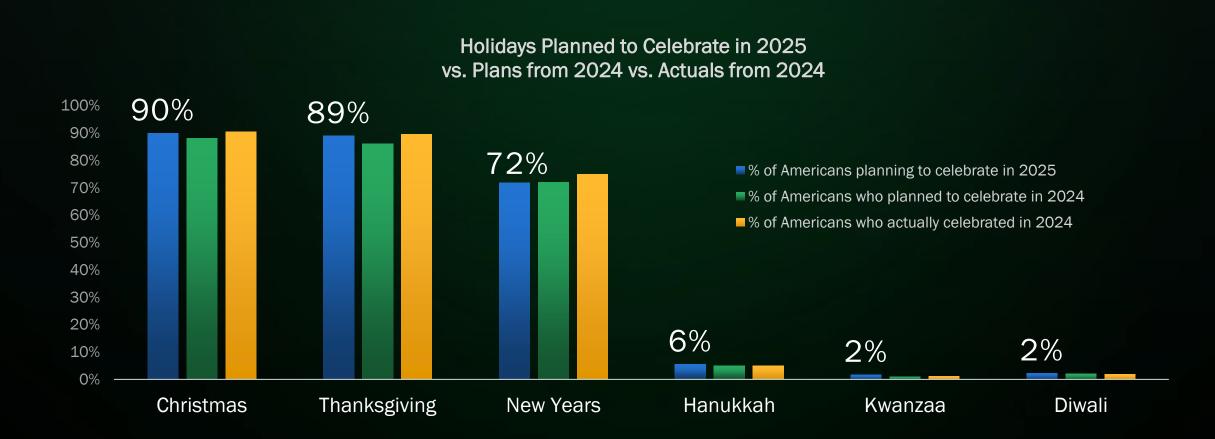
Widespread winter holiday participation persists

Holiday behaviors are rooted in tradition and stability

Holiday traditions are personal, and consumers expect brands to reflect that



Holiday celebrations will remain a near-universal trend





How Consumers Are and Aren't Celebrating

October

November

December

January



Diwali



Thanksgiving



Hanukkah



Christmas



Kwanzaa



New Years Eve

Host a gathering/party

Take an overnight trip

Eat a meal at a restaurant

Take an overnight trip

Wear festive clothing or accessories

Attend a gathering/party

Host a gathering/party

Travel by plane

Buying gifts, put up indoor decor

Attend a local event

Give greeting cards

Attend a gathering/party

Host a gathering/party

Travel by plane

Buying gifts, put up indoor decor

Attend a gathering/party

Take an overnight trip

Travel by plane



Holiday traditions are deeply personal. Consumers are looking for brands to reflect that.

65%

like to share holiday traditions with kids in their family



believe holidays they celebrate are an important part of their identity



enjoy holiday traditions from their favorite brands

54%

appreciate when brands change their branding to represent different winter holidays during the season 44%

say brands need to recognize more holidays from a variety of cultures

Key Themes

GIFTING & BUDGETING

Gift giving drives holiday shopping

Gift priorities and budgets differ sharply by holiday

Holiday shoppers will walk the line between budgeting discipline and increased spending



Gift giving remains a core part of holiday celebrations, especially for Christmas and Hanukkah

Shoppers are buying for fewer people

Christmas remains the gifting holiday.

75% plan to buy gifts. **CHRISTMAS**

53% gift for 1-6 people HANUKKAH

84% gift for 1-6 people KWANZAA

65% gift for 1-6 people

41% of which

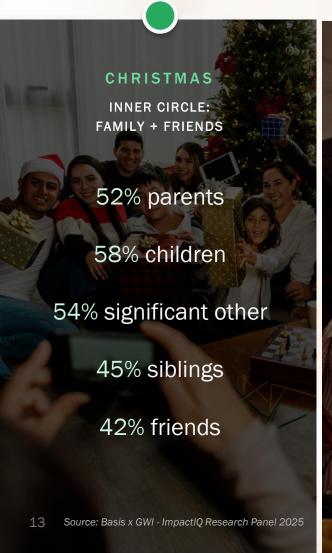
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73% gift for 1-6 people

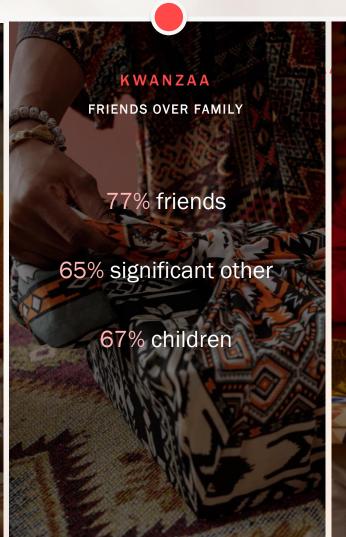
will only gift for 1-3 people



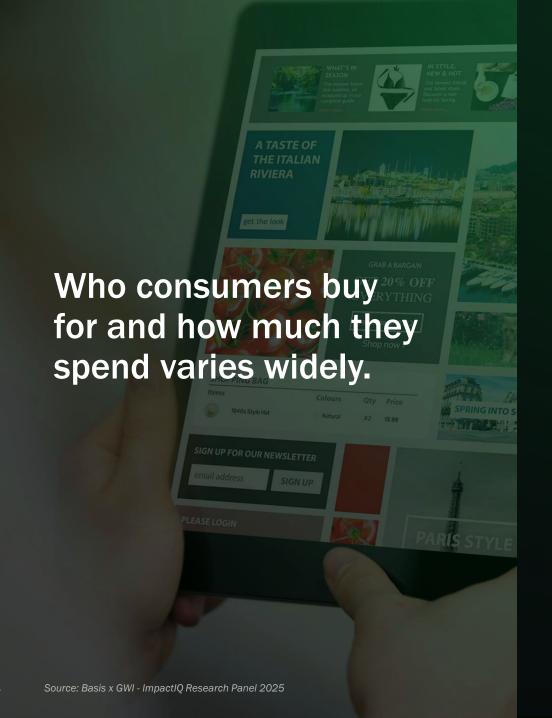
Who consumers buy for and how much they spend varies widely



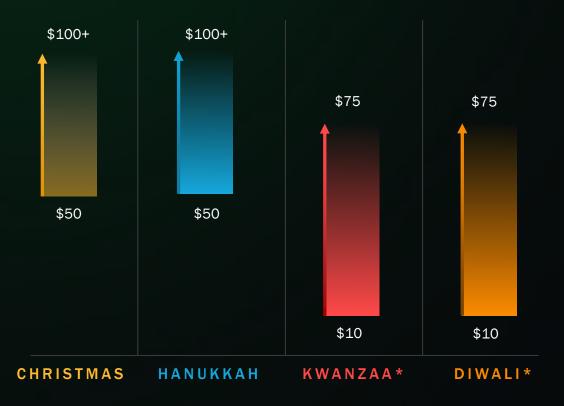






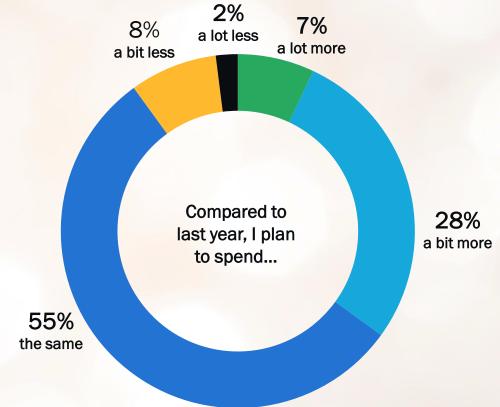


Amount Gift Buyers Plan to Spend Per Gift



Shoppers are setting stricter budgets even as many plan to spend more this holiday season





68%

believe it is important to set a budget for gift buying

57%

plan to set a budget for winter holiday shopping and actually stick to it

49%

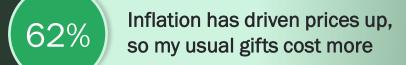
want to spend the least amount of money as possible on gifting



Economic and political uncertainty retains a strong hold on holiday shoppers and spending.

Reasons for Anticipated Uptick in Holiday Spending

Among those likely to increase spend



22% I have more people I plan to shop for this year

There are more expensive items I plan to gift this year compared to last year

11% I have fewer expenses than last year, so I have more money available for gifts

11% I am spending more money since I am less worried about the economy than last year

Economic and political uncertainty retains a strong hold on holiday shoppers and spending.

Reasons for Anticipated Changes in Spending for 2025 Holiday Gifts

Among those likely to decrease spend

41% of 2025 holiday gift givers say that recent political changes (e.g., newly elected officials taking office, newly introduced policies) have changed their outlook on holiday spending

I am saving money because I am worried about the economy

1'm uncertain about the future, so I don't want to spend a lot

46% I'm worried about entering a recession

l'm worried about social/political events affecting my finances

I have more expenses that need to be prioritized over gifts this year



HOLIDAY SHOPPING TIMELINES & METHODS

Holiday shopping will start early and stay active for longer

Cyber Week feels less essential in an always-on deal season Holiday shoppers
embrace a
blended online
and in-store
journey

Social commerce is emerging as a new frontier in holiday gifting

Holiday shopping continues to start early requiring brands to keep pace with an extended holiday season

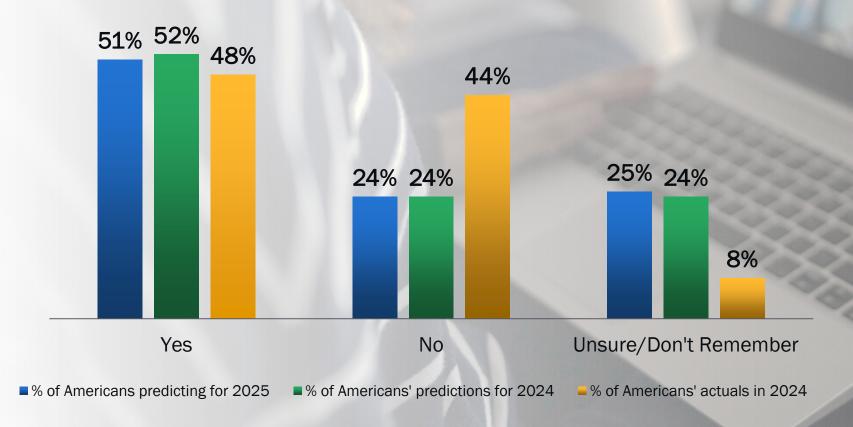
2025 Planned Holiday Shopping Timeline, by Holiday Celebrated



19

Black Friday & Cyber Monday are losing their urgency

Black Friday & Cyber Monday Participation Plans for 2025 vs. Plans from 2024 vs. Actuals from 2024



Among those not planning to shop Cyber Week this year,

46%

say it's because they will be done with their shopping by then

55%

say it's not critical to shop on Black Friday or Cyber Monday because they can get good deals at any time during the winter holiday season

Holiday gift shopping continues to be a hybrid, cross-channel experience

Among gift buyers in 2024...

90%

purchased gifts online

68%

purchased gifts in-store

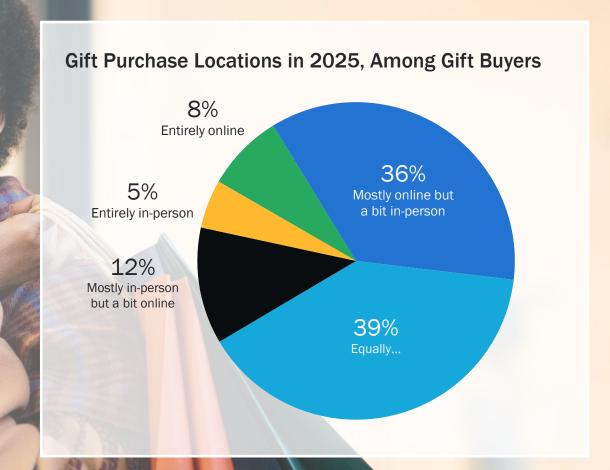
On Black Friday & Cyber Monday in 2024...

83%

bought online & shipped

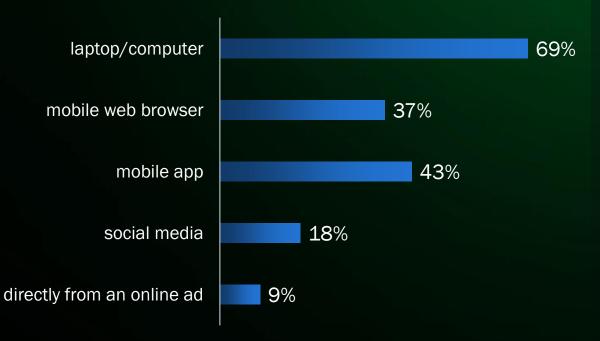
37%

Purchased in-store



Online shopping for holiday gifts is the norm and social media buying is poised to be next.





■% of those planning to shop online for gifts in 2025

Likeliness to Purchase Gifts Directly Through Social Media in 2025

Share of each generation's gift givers likely to purchase directly through social media...

18%

35%

26%

14%

6%

Gen Z

Millennials

Gen X

Baby Boomers

Among Those Likely to Purchase Gifts Through Social Media in 2025

Share purchasing through each channel...

52%

51%

47%

40%



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Shoppers are purchasing from a mix of retailer types, including a growing share turning to low-cost platforms, like Shein and Temu







Key Themes

DISCOVERY & PURCHASE DRIVERS

Value, discovery, and variety drive holiday retail choices

Practicality and price lead holiday gift decisions

Digital platforms
shape gift
discovery,
especially for
younger shoppers

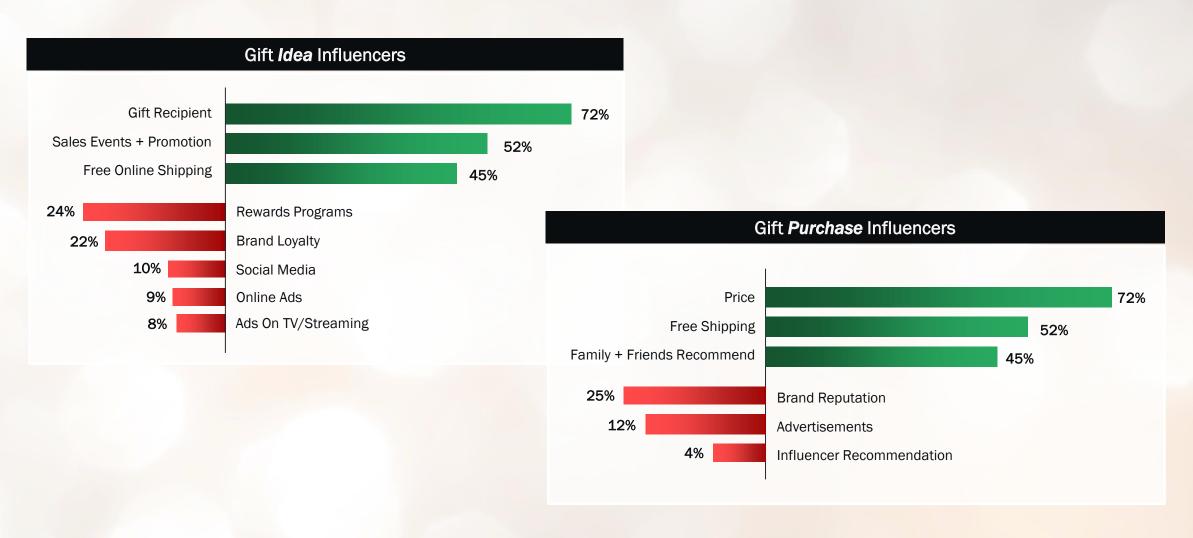
Tech is the holiday helper shoppers rely on



Practical gifts are often most popular, and price is the biggest influence behind them



Price, Promotion, and Word of Mouth Influence Gifting Ideas + Purchase





Holiday shoppers are value seekers and deals will drive their decisions this holiday season



45%

prefer to use their loyalty/rewards account when shopping for the holidays

17%

Will join a retailer's loyalty program to receive a discount when shopping for the holidays



50%

will be influenced to purchase an item from an online retailer that offers free shipping options

49%

want to spend the least amount of money as possible as gifting



51%

say sales & promotions will influence their gift choices this year

25%

anticipate purchasing more gifts from low-cost online retailers this year



Gift inspiration comes from everywhere, but value dictates what gifts buyers will choose





Younger shoppers are letting social media and ads guide their gift buys



SOCIAL MEDIA as an Influence for Gifts

Gen Z: Index 225 Millennials: 160 Gen X: 54 Baby Boomers: 25



ONLINE ADS as an Influence for Gifts

Gen Z: Index 104
Millennials: 132
Gen X: 104
Baby Boomers: 60



TV & STREAMING ADS as an Influence for Gifts

Gen Z: Index 80 Millennials: 145 Gen X: 91 Baby Boomers: 82



Holiday shoppers are using tech to stay on track and discover the right gifts

39%

say online tools are essential for helping to get organized for the winter holidays 28%

say social media is an essential resource for winter holiday shopping

32%

are more likely to buy items that appear higher on a search results page from a retailer 16%

believe Al will be helpful to find gift ideas

Brand values are becoming a core part of the purchase criteria



shop local or small businesses to support communities



like to buy from female or minority owned brands/stores



believe brands should have clearly stated values



will stop buying from a retailer that doesn't align with their personal values



plan to switch to a brand/retailer that better aligns with their values this year

Last year's lessons reveal where brands can do better for the 2025 holiday season

39%

of holiday shoppers in 2024 had no issues they experienced while shopping Still, there are many pain points that were experienced last year which shoppers would like to avoid in the upcoming holiday season

38% High Prices 21% Slow Shipping 20% Limited Stock in Stores

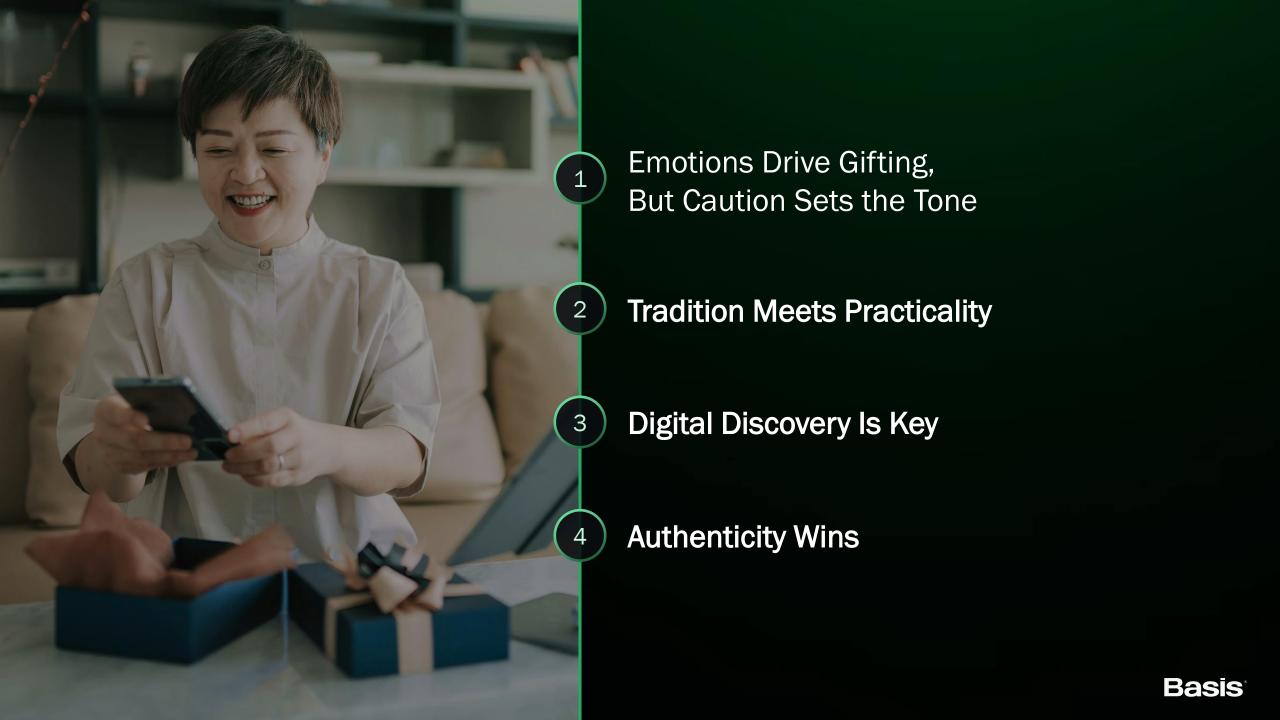
19%

Difficulty Coming
Up With Gift Ideas

18%

Crowded Stores 6%

Lost or Damaged Packages



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